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**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**  
**UTILITY PATENT APPLICATION TRANSMITTAL UNDER 37 CFR 1.53(b)**

**Address to:**

Assistant Commissioner for Patents

Box Patent Application

Washington, DC 20231

*Attorney Docket No.*

11843/12

*Inventor(s)*

Ziqiang XU; Dean YU; Michael W. KELLEY

*Express Mail Label No.*

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*Total Pages*

48

**Title of Application:**

**METHOD AND APPARATUS FOR MONITORING ACTIVITY AND  
PRESENCE TO OPTIMIZE COLLABORATIVE ISSUE RESOLUTION**

**Transmitted with the patent application are the following:**

- 2 Page(s) Transmittal form (and one copy)
- 28 Page(s) Cover Page (1), Specification (21), claims (5), abstract (1)
- 15 Page(s) Informal drawing
- 2 Page(s) Declaration and Power of Attorney (unsigned)
- 1 Page(s) Request and Certification Under 35 U.S.C. 122(b)(2)(B)(i)
- 1 Page(s) Recordation of Assignment and Assignment form
- 1 Page(s) Information Disclosure Statement (IDS)

This application is a      Continuation / Continuation-in-Part / Divisional of prior application Serial No.         , filed         .

**Fee calculation for small entity:**

No. Filed	No. Allowed	No. Extra	Rate	Fee
<b>Basic Fee</b>				
				\$370.00
<b>Total Claims</b>	17	20	0	× 9.00
				\$0.00
<b>Independent Claims</b>	6	3	3	× 42.00
				\$126.00
<b>Multiple Dependent Claim</b>				+ 260.00
<b>Assignment</b>				\$0.00
<b>Total</b>				\$496.00

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Date of deposit: **December 17, 2001**

Person mailing paper/fee: Pilar Rodriguez

Signature

*Pilar Rodriguez*

**Respectfully submitted,**

*Shawn O'Dowd*

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<b>REQUEST AND CERTIFICATION UNDER 35 U.S.C. 122(b)(2)(B)(i)</b>	First Named Inventor		Ziqiang Xu et al.
	Title	Method and Apparatus for Monitoring Activity and Presence to Optimize Collaborative Issue Resolution	
	Atty Docket Number		11843/12

I hereby certify that the invention disclosed in the attached application **has not and will not be** the subject of an application filed in another country, or under a multilateral agreement, that requires publication at eighteen months after filing. I hereby request that the attached application not be published under 35 U.S.C. 122(b).

December 17, 2001

Date \_\_\_\_\_

Shame I Don't

Signature

SHAWN W. O'DOWD

Typed or printed name

This request must be signed in compliance with 37 CFR 1.33(b) and submitted with the application **upon filing**.

Applicant may rescind this nonpublication request at any time. If applicant rescinds a request that an application not be published under 35 U.S.C. 122(b), the application will be scheduled for publication at eighteen months from the earliest claimed filing date for which a benefit is claimed.

If applicant subsequently files an application directed to the invention disclosed in the attached application in another country, or under a multilateral international agreement, that requires publication of applications eighteen months after filing, the applicant **must** notify the United States Patent and Trademark Office of such filing within forty-five (45) days after the date of the filing of such foreign or international application. **Failure to do so will result in abandonment of this application (35 U.S.C. 122(b)(2)(B)(iii)).**

Burden Hour Statement This collection of information is required by 37 CFR 1.213(a) The information is used by the public to request that an application not be published under 35 U.S.C. 122(b) (and the PTO to process that request). Confidentiality is governed by 35 U.S.C. 122 and 37 CFR 1.14 This form is estimated to take 6 minutes to complete This time will vary depending upon the needs of the individual case Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, Washington, DC 20231 DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS SEND TO Assistant Commissioner for Patents, Washington, DC 20231